

## Joanna North Adoption Ltd

Ofsted Registered Adoption Support Agency  
Training and Therapeutic Consultancy for Children,  
Adults and Families

## Statement of Purpose

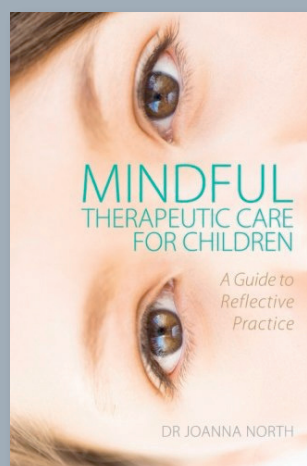
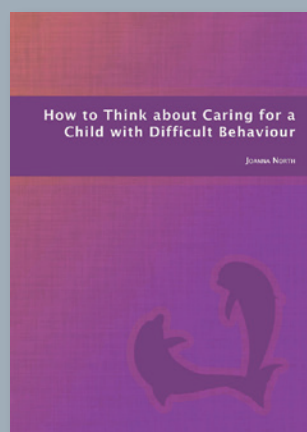
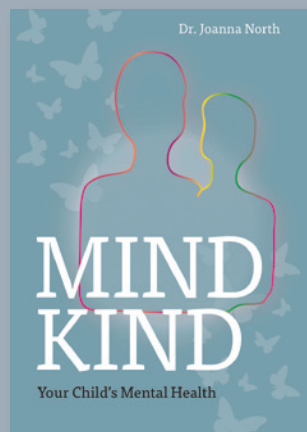
**J**oanna North Adoption Ltd is a private therapeutic consultancy whose aim is to provide professional, confidential and psychotherapeutic support in matters relating to adoption (both for adults and children).

**We aim to provide this support and achieve objectives in the following areas:**

1. To respond to your enquiries within 48 hours during usual working hours.
2. To increase the understanding of professionals who may also work with the users in the course of my work. To provide information about the needs and concerns of people and children affected by adoption, including to the media.
3. Assessment, Counselling and psychotherapy in relation to adoption and fostering and therapeutic childcare.
4. Services in relation to the therapeutic needs of adoptive children and their parents.
5. Assistance for the purpose of ensuring the relationship between an adoptive child and adopting parents continues including some of the following.
6. Training for adoptive parents for the purpose of meeting the special needs of the child.
7. Non-Violent Resistance training to help when parents experience child to parent violence in the home.
8. Assistance where an adoption disruption has occurred or is in danger of occurring including therapeutic advice and guidance.
9. Assistance to adoption agencies in preparing and training adoptive parents.
10. To ensure that the services offered by Joanna North Adoption address the lifelong implications of adoption and the impact for all concerned.
11. To support the provision of the service by utilising an efficient and effective administrative system and keeping personal data safe in accordance with the Data Protection Legislation.
12. Keeping and maintaining a fit and safe premise for the provision of the service.



## Books by Dr Joanna North



## MY QUALIFICATIONS

In 2018 my sister company Joanna North Associates Ltd was rated Outstanding with Ofsted. Joanna North Associates Ltd manages all adoption work relating to Intermediary services and tracing adoptive relatives whereas this service of Joanna North Adoption relates to work with children and families.

I am Dr. Joanna North the Registered Manager and responsible person of Joanna North Adoption. I am a chartered psychologist and a Senior Accredited member of the British Association of Counselling and Psychotherapy with twenty years of experience in work with children, adults and families. I have a Masters Degree from the University of Bath Spa and a Doctorate in Psychotherapy from Middlesex University. I have specialised in supporting children with complex behavioural difficulties for many years. In 2017 I won the prestigious British Psychological Society Distinguished Contribution to Psychology in Practice Award giving me lifelong membership of the BPS. I am currently Chair of Ethics for the United Kingdom Council for Psychotherapy Children and Young People Section and formerly Chair of Psychotherapy for the BPS Psychotherapy Section. A full Curriculum vitae is available at [www.joannanorth.co.uk](http://www.joannanorth.co.uk)

## EXPERTISE AND TRANSFORMATION TECHNIQUES:

- Integrative psychotherapy for Adults and children.
- EMDR trauma treatment for families and adults.
- Dyadic Development Psychotherapy.

- Systemic Family Therapy.
- Cognitive Behavioral Therapy.
- Counselling services.
- Acceptance and Commitment Therapy.
- Life story therapy for adults and children.

## LEGISLATION

My service operates within the requirements of the following primary and secondary legislation and guidance:

- The children and Families Act 2014.
- The Adoption and Children Act 2002.
- The Data Protection Act 1998.
- General Data Protection Regs. 2018.
- Human Rights Act 1998.
- Care Standards Act 2000.
- National Adoption Standards 2002.
- National Minimum Standards for Adoption Support.
- The Equalities Act 2010.

## FEES FOR OUR SERVICE

All Adoption Support Work for children and families is provided for under the Adoption Support Fund. We can signpost you to apply for this fund through your social worker.

## KEEPING YOU SAFE AND WORKING WITH CHILDREN AND ADULTS

Joanna North Adoption has a clearly defined Safeguarding policy and procedure that is reviewed regularly. I am also trained in Safeguarding children and Vulnerable Adults. I am regularly DBS checked and my DBS report is available on request.

## **AVAILABILITY OF THE SERVICE**

There is no geographic restriction on service provision, and we can work through skype, zoom and telephone if people do not live nearby.

## **QUALITY ASSURANCE**

My service is monitored and evaluated by monthly professional supervision to ensure that the agency is effective and that the quality of the service is an appropriate standard. I ask regularly for feedback so that I can evaluate changes that need to be made to increase the quality of the service. For this reason, I always ask for feedback from Service Users and hope that you will be able to share your experiences with me. I believe I can be more effective and run a safer organisation through working openly and transparently with my user group.

## **GUIDES**

Our organisation has prepared a Service User Guide and you will have details of how to make a complaint to Ofsted as well as the Children's Rights Director if necessary.

## **MEETING YOUR NEEDS**

Oral and written communications are available when necessary in a format which is appropriate to the physical, sensory and learning impairments, communication difficulties and language of the adoption support agency's users. We can make provision for translators where necessary. Please let us know your needs so we can help you. Our aim is to ensure that

our service is easily accessible to everyone who wishes to use it. This includes physical access. We have a diversity policy and we aim to empower all our clients regardless of race, gender, faith, sexual orientation, culture or disability.

## **STATEMENT OF PURPOSE**

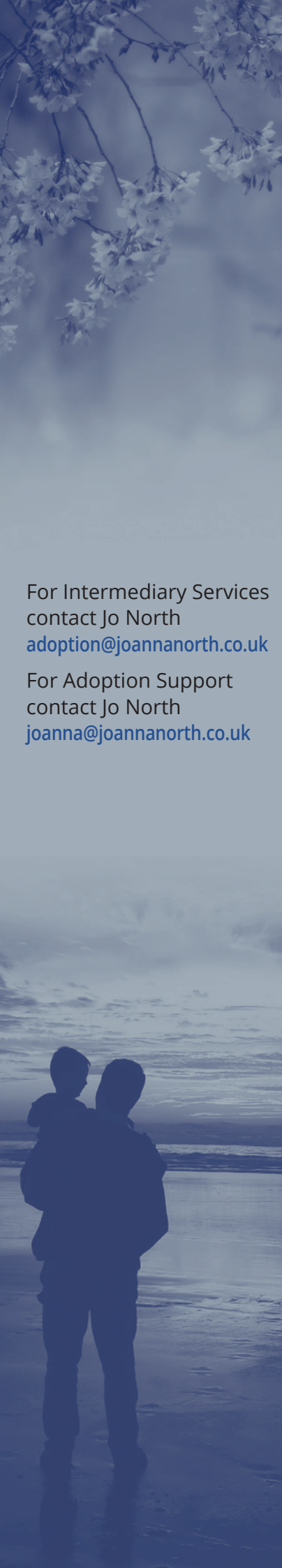
This Statement of Purpose is approved by anyone working in my organisation. Anyone working in the agency is aware of the contents of The Statement of Purpose and should be able to offer you advice and support or at least refer to someone who can help you. We update the Statement of Purpose on an annual basis and rely on our users for feedback and so will be pleased if you will talk with us about your observations.

## **COMPLAINTS PROCEDURE**

We have a complaints procedure policy written in full and our users can have a copy of this. In brief summary we hope you will feel able to contact us for any of your concerns immediately before they become a complaint. We are always keen to do our best. However, if there is a real cause for concern, we will respond to you within 24 hours of receiving your complaint. If this is not satisfactory, we will pass the matter on to an independent person who is skilled at managing complaints and will take over the problem in order to bring the matter to a satisfactory conclusion for you. You will also be passed information that will give you the route to complain to the Registration Authority who are Ofsted.

For Intermediary Services  
contact Jo North  
[adoption@joannanorth.co.uk](mailto:adoption@joannanorth.co.uk)

For Adoption Support  
contact Jo North  
[joanna@joannanorth.co.uk](mailto:joanna@joannanorth.co.uk)





**Dr Joanna North**

For Intermediary Services contact Jo North  
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For Adoption Support contact Jo North  
[joanna@joannanorth.co.uk](mailto:joanna@joannanorth.co.uk)



## EQUALITY, DIVERSITY AND INCLUSION

We have an Equality, Diversity and Inclusion policy which is probably one of the most important aspects of our work. Inclusion is an important aspect of wellbeing and It is crucial that we respect and understand your unique characteristics including culture, race, ethnicity, orientation and including any disability needs. We understand that culture impacts on all that we do and all that we are. Whilst we try to be continuously aware of these sensitivities, please feel free to raise issues that you think we may have missed.

## ETHICS

You should expect our work with you to meet the highest ethical standard. This means respecting your rights as an autonomous individual, enabling and empowering you in your current situation and ensuring that our work is in yours (and your child's) best interests. We adhere to the BACP and UKCP codes of ethics and you can complain to Ofsted if you have any concerns. We have a complaints procedure which should be given to you when we start our work. Our Ethical standards include regular reviews of critical cases, safeguarding practice as well as reviews of our values in relation to Equality and Diversity.

## OFSTED

The Registration Authority are OFSTED who can be contacted at:

Piccadilly Gate, Store Street,  
Manchester. M1 2WD.

Telephone: 0300 123 4666.

Email:  
[enquiries@ofsted.gov.uk](mailto:enquiries@ofsted.gov.uk)

The Office for The Children's  
Commissioner for England.

The address is Sanctuary Buildings,  
20 Great Smith Street, London.  
SW1P 3BT.

Telephone: 020 7783 8330.

Email:  
[theteam.rights4me@ofsted.gov.uk](mailto:theteam.rights4me@ofsted.gov.uk)

Website: [www.rights4me.org](http://www.rights4me.org)

We look forward to working  
with you.



## Joanna North Adoption Limited

Our registered office can be contacted at [Joanna@joannanorth.co.uk](mailto:Joanna@joannanorth.co.uk)

Website [www.joannanorthadoption.co.uk](http://www.joannanorthadoption.co.uk)