

Joanna North Adoption Ltd

Ofsted Registered Adoption Support Agency
Training and Therapeutic Consultancy for Children,
Adults and Families and Adoption Intermediary Agency

Statement of Purpose

Joanna North Adoption Ltd is a private therapeutic consultancy whose aim is to provide professional, confidential and psychotherapeutic support in matters relating to adoption (both for adults affected by adoption, families and children). We are currently rated as outstanding by Ofsted.

OUR ORGANISATIONAL STRUCTURE

Our organisation consists of a single expert, Manager and Director who is Dr. Joanna North plus David Wright, our admin and finance support.

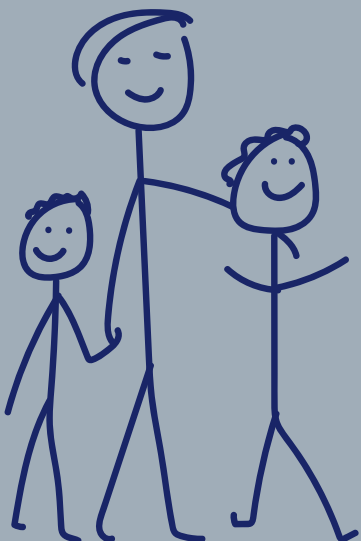
We meet monthly to discuss the process and structure of the organisation to ensure best outcomes.

We aim to provide this support and achieve objectives in the following areas:

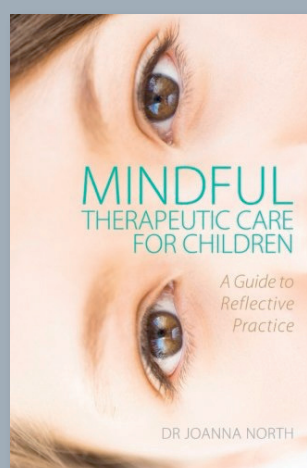
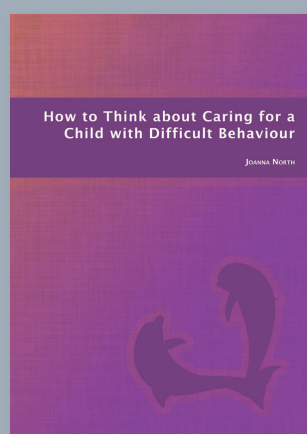
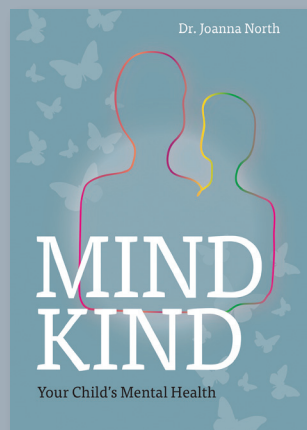
1. To respond to your enquiries within 48 hours during usual working hours.
2. To increase the understanding of professionals who may also work with the service users.
To provide information about the needs and concerns of

people and children affected by adoption, including to the media.

3. Assessment, Counselling and psychotherapy in relation to adoption and fostering and therapeutic childcare.
4. Services in relation to the therapeutic needs of adoptive children and their parents and adopted adults.
5. Assistance for the purpose of ensuring the relationship between an adoptive child and adopting parents continues including some of the following.
6. Training for adoptive parents for the purpose of meeting the unique needs of the child.
7. Non-Violent Resistance training to help when parents experience child to parent violence in the home.
8. Assistance where an adoption disruption has occurred or is in danger of occurring including therapeutic advice and guidance.
9. Assistance to adoption agencies in preparing and training adoptive parents.
10. To ensure that the services offered by Joanna North Adoption address the lifelong



Books by Dr Joanna North



implications of adoption and the impact for all concerned including adopted adults.

11. To support the provision of the service by utilising an efficient and effective administrative system and keeping personal data safe in accordance with the Data Protection Legislation.
12. Keeping and maintaining a fit and safe premise for the provision of the service.
13. Groups for Adults affected by adoption.
14. Psychotherapy for adults affected by adoption.
15. Birth records counselling and access to birth records.
16. Intermediary services for tracing adoptive relatives.

MY QUALIFICATIONS

Joanna North Adoption relates to work with children and families as well as adult people affected by adoption throughout their lives.

I am Dr. Joanna North the Registered Manager of Joanna North Adoption. I am a chartered psychologist and fellow of the British Psychological Society and a Senior Accredited member of the British Association of Counselling and Psychotherapy with thirty years of experience in work with children, adults and families. I have a Masters Degree from the University of Bath Spa and a Doctorate in Psychotherapy from Middlesex University relating to adoption. I have specialized in supporting children with complex behavioural difficulties for many years. In 2017 I won the prestigious British Psychological Society Distinguished Contribution to Psychology in Practice Award giving me lifelong membership of the BPS. I was formerly Chair of Psychotherapy for

the BPS Psychotherapy Section. I am currently chair of CASA (Consortium of Adoption Support Agencies).

A full Curriculum vitae is available on request
joanna@joannanorth.co.uk

David Wright

David Wright is our registered responsible person and has spent fifty years in the field of Admin Support, Data Processing and Customer Service.

Additionally he is trained in Diversity, Health and Safety and Safeguarding.

EXPERTISE AND TRANSFORMATION TECHNIQUES:

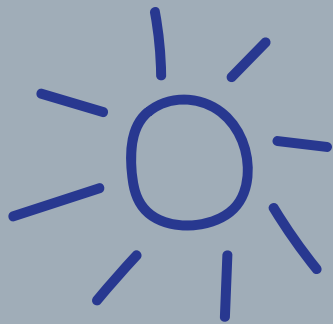
- Integrative psychotherapy for Adults and children.
- EMDR trauma treatment for families and adults.
- Dyadic Development Psychotherapy.
- Systemic Family Therapy.
- Cognitive Behavioral Therapy.
- Counselling services.
- Acceptance and Commitment Therapy.
- Life story therapy for adults and children.

ASSESSING YOUR NEEDS

We will assess your needs in an initial meeting through taking a full chronology and history of your child's life or when working with adults your a full history of your own life.

We use assessment tools to help with this such as the Child Attachment Interview and the Adult Attachment Interview.

We also use assessment and evaluation frameworks for understanding mental health in children such as the Strengths and Difficulties Questionnaire and Thinking About Your Child.



For Adoption Support
contact Jo North
joanna@joannanorth.co.uk



LEGISLATION

My service operates within the requirements of the following primary and secondary legislation and guidance:

- The children and Families Act 2014.
- The Adoption and Children Act 2002.
- The Data Protection Act 1998.
- General Data Protection Regs. 2018.
- Human Rights Act 1998.
- Care Standards Act 2000.
- National Adoption Standards 2002.
- National Minimum Standards for Adoption Support.
- The Equalities Act 2010.

FEES FOR OUR SERVICE

All Adoption Support Work for children and families is provided for under the Adoption Support Fund. We can signpost you to apply for this fund through your social worker. Work with adults is not government funded.

KEEPING YOU SAFE AND WORKING WITH CHILDREN AND ADULTS

Joanna North Adoption has a clearly defined Safeguarding policy and procedure that is reviewed regularly. I am also trained in Safeguarding children and Vulnerable Adults. I am regularly DBS checked and my DBS report is available on request.

AVAILABILITY OF THE SERVICE

There is no geographic restriction on service provision, and we can work through skype, zoom and telephone if people do not live nearby.

QUALITY ASSURANCE

My service is monitored and evaluated by monthly professional supervision to ensure that the agency is effective and that the quality of the service is an

appropriate standard. I ask regularly for feedback so that I can evaluate changes that need to be made to increase the quality of the service. For this reason, I always ask for feedback from Service Users and hope that you will be able to share your experiences with me. I believe I can be more effective and run a safer organisation through working openly and transparently with my user group.

GUIDES

Our organization has prepared a Service User Guide and you will have details of how to make a complaint to Ofsted as well as the Children's Rights Director if necessary. These are on our website.

MEETING YOUR NEEDS

Oral and written communications are available when necessary, in a format which is appropriate to the physical, sensory and learning impairments, communication difficulties and language of the adoption support agency's users. We can make provision for translators where necessary. Please let us know your needs so we can help you. Our aim is to ensure that our service is easily accessible to everyone who wishes to use it. This includes physical access. We have a diversity policy and we aim to empower all our clients regardless of race, gender, faith, sexual orientation, culture or disability.

STATEMENT OF PURPOSE

This Statement of Purpose is approved by everyone working in my organisation. Anyone working in the agency is aware of the contents of The Statement of Purpose and should be able to offer you advice and support or at least refer to someone who can help you. We update the Statement of Purpose on an annual basis and rely on our



Dr Joanna North

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users for feedback and so will be pleased if you will talk with us about your observations.

COMPLAINTS PROCEDURE

We have a complaints procedure on our website. In brief summary we hope you will feel able to contact us for any of your concerns immediately before they become a complaint. We are always keen to do our best. However, if there is a real cause for concern, we will respond to you within 24 hours of receiving your complaint. If this is not satisfactory, we will pass the matter on to an independent person who is skilled at managing complaints and will take over the problem in order to bring the matter to a satisfactory conclusion for you. You will also be passed information that will give you the route to complain to the Registration Authority who are Ofsted.

EQUALITY, DIVERSITY AND INCLUSION

We have an Equality, Diversity and Inclusion policy which is probably one of the most important aspects of our work. Inclusion is an important value of wellbeing and It is crucial that we respect and understand your unique characteristics including culture, race, ethnicity, orientation and including any disability needs. We understand that culture impacts on all that we do and all that we are. Whilst we try to be continuously aware of these sensitivities, please feel free to raise issues that you think we may have missed.

ETHICS

You should expect our work with you to meet the highest ethical standard. This means respecting your rights as an autonomous individual, enabling and empowering you in your current situation and ensuring that our work is in yours (and your child's) best interests. We adhere to the BACP codes of ethics and you can complain to Ofsted if you have any concerns but part of this process is to complain to us first so that we can resolve problems for you. If this is not done please then resort to Ofsted. Our Ethical standards include regular reviews of critical cases, safeguarding practice as well as reviews of our values in relation to Equality and Diversity.

OFSTED

The Registration Authority are OFSTED who can be contacted at: Piccadilly Gate, Store Street, Manchester M1 2WD.

Telephone: 0300 123 4666.

Email: enquiries@ofsted.gov.uk

The Office for The Children's Commissioner for England.

The address is Sanctuary Buildings, 20 Great Smith Street, London SW1P 3BT.

Telephone: 020 7783 8330.

Email: theteam.rights4me@ofsted.gov.uk Website: www.rights4me.org
We look forward to working with you.

Joanna North
Adoption
Committed to making things better

Joanna North Adoption Limited

Our registered office can be contacted at Joanna@joannanorth.co.uk
Website www.joannanorthadoption.co.uk

